

Lexia Professional Quality Software for Use at Home – Frequently asked questions

How is the home version different from the school version?

From the student's perspective, the activities are the same. The home version is only licenced for a maximum of 3 students at a time.

Home versions do not include the Lexia Software Support Plan nor automatic updates or upgrades. This means that as with all software you may have to re-purchase your home product if you change your computer's operating system version or buy a new computer with a different O/S version. Always check with Lexia before upgrading your computer, to see if your program will work under the new O/S.

What does Lexia Home Version software cost?

Home Version Prices (excluding GST and postage):

Lexia Strategies for Older Students	\$280
Lexia Foundation Reading	\$280
Lexia Early Reading	\$208
Lexia Cross Trainer Suite	\$350

How long will it take to receive my order?

For cash sales payment must be received by Direct Credit / Cheque / Visa before goods will be shipped. Postage is by secure traceable courier. We try to ship your order the day we receive payment, or the next day.

How can I order?

Contact your Lexia Regional Sales Consultant, or phone Lexia Learning Systems NZ on (03) 5280094, or email sales@lexialearning.co.nz

How do I order the Lexia Cross-Trainer suite of products, and how do they work together?

Lexia Cross-Trainer is sold as a suite which includes both Visual-Spatial and Logical Reasoning CD's and a game controller. The combined suite works together using the same base program, with each CD presenting both visual-spatial and logical reasoning skill-building activities to the student.

Why do Lexia programs work?

Lexia Learning Systems software is designed by education professionals taking advantage of the latest research in reading skills acquisition theory, learning disabilities research, and research into designing effective educational software. Lexia software is not edutainment software. It is a serious learning tool for parents and students who are determined to improve their reading skills or cognitive skills. Students enjoy working in the software because it is fun, and they come back for more because they enjoy making progress. At Lexia, we respect students who want to learn, and we do our best to help them.

How often should my child use Lexia each week?

Our recommended minimums are:

- **Lexia Early Reading & Lexia Primary Reading** – Lexia recommends 10 to 15 minutes, 3 to 4 times a week.
- **Lexia Strategies for Older Students** – Lexia recommends 20 to 30 minutes, 3 to 4 times a week.
- **Lexia Cross-Trainer** – Lexia recommends a minimum of 30 to 45 minutes, 3 to 4 times a week.

Of course anyone who wants to progress more quickly can spend more time than these recommended minimums!

My child seems to be stuck. How do I get her progressing again?

While using the reading products, the individual student report may indicate a lack of progress when the student has reached a skill that he or she has not yet been taught. With the cognitive products, progress is usually in leaps with plateaus in-between. Students can get frustrated at the plateaus, and those learners may benefit from a brief break from the program.

What happens if I lose or break my CD?

Contact your local Lexia reseller, or phone Lexia Learning Systems NZ on 03-5280094, or email sales@lexialearning.co.nz. Replacement CDs and manuals are available for purchase if you have the current version of the program. If you have an older version, you will need to re-purchase the program.

What happens if I buy a new computer with a different operating system version, or update my computer's operating systems?

Please make sure you check the programs Hardware Requirements for compatibility. Newer versions of the operating system may affect whether your software works. [This issue is not restricted to Lexia programs.] If you have an older version of Lexia that is not compatible with your new operating system, you will need to re-purchase a version of Lexia that is compatible (if available).

What do other families think of Lexia?**Testimonial**

Our 11 year old son Samuel is dyslexic and has had great difficulty learning to read and spell and has poor phonological awareness.

We have been working with the Lexia Reading SOS programme for four months and Samuel has made significant progress over this time. The SOS programme teaches good reading strategies for children who have difficulty with language and we have found it to be an interesting and successful programme. One of the best things about it is that you can accurately and quickly determine the areas which cause the most difficulty and then address these areas with the programme. Samuel has had fun while learning and has been keen to use the programme. A little time spent each day having fun on the computer has made learning more fun and less stressful for him, and he can do it at his own pace. His younger sister, who has no learning difficulties, has also used it and her reading has become more accurate and fluent.

The Lexia SOS programme has proved invaluable for Samuel and we highly recommend it. It would be a great asset to families and also to schools, who could quickly and accurately assess, teach, and then reassess students to monitor their progress.

Yours sincerely,

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